HELPING WITH LEARNING RECOVERY

GOSCHOOLBOX PARTNERS WITH NISKAYUNA SCHOOL DISTRICT

When Niskayuna Central School District (NY) responded to the pandemic by closing schools in March 2020, its long-established peer tutoring program for high school students ended. To meet the continuing need for tutoring, the district quickly pivoted to a virtual solution. According to Donna McAndrews, Librarian, in charge of the program, **"There were challenges with the virtual solution. Scheduling was difficult. Productivity was not great. Fewer new students enrolled in the program with success very much dependent on the motivation of the learner and whether they cared enough to try meeting virtually."**

The selection of GoSchoolBox by the district made it possible to address these scheduling challenges and meet the needs of the district. GoSchoolBox customized the platform to follow the school district's A/B schedule, rather than a Monday to Friday schedule. Students were able to select subjects and times for the sessions and tutors could offer services both virtually and later, in person when schools opened. The platform tracked and accurately credited the number of tutor hours.

Throughout the implementation, GoSchoolBox was quick to respond. They set up listening sessions with the district administrators and students and heard their problems. "GoSchoolBox answered my questions," Donna noted, "listened to my concerns, and needs, and found the technology solutions to make the necessary changes. "
The GoSchoolBox platform has resulted in greater efficiency in delivering tutoring. It's scheduling, messaging, and tracking functions are particularly helpful.

"Having everything in one place on the platform is so beneficial to the students and the district. We are all working hard to get students back ontrack – academically, socially, and emotionally. GoSchoolBox is a valued partner in our learning recovery efforts,"
- Donna McAndrews, Library Media Specialist and Tutoring Director

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